

Need help?



Visit StoneCountyBOSBenefits.com to:



- View your personal benefit elections
- Access policy documents, claims forms, and detailed benefit info
- Find your complete BlueCross BlueShield (BCBS) Health Insurance Information
- Get quick help from the Campus Benefits Service Hub

The **Service Hub** can help you with:



- Claims Processing
- Card Requests
- Benefits Questions/Education
- Portability/Conversion
- Qualified Life Event Changes
- Open Enrollment Questions



Need assistance?
Contact us today!

Service Hub Phone: 866.433.7661, Option 5

Service Hub Email: mybenefits@campusbenefits.com

BCBS MS Medical ID Card

Stone County Board of Supervisors

myBlue Mobile App

Have everything you need, when you need it! The myBlue mobile app allows you to access your Virtual ID Card, view your Explanation of Benefits (EOB), claims status and overall health status.

Download the app today! If you need a copy of your electronic personal card, please call Campus Benefits at 866-433-7661, opt. 5 or email at mybenefits@campusbenefits.com.



BCBS MS
Apple App Store



BCBS MS
Google Play Store

		BlueCross BlueShield of Mississippi	Plan Type: PPO
It's good to be Blue.			
Member Name		Unique found on your personal card ID Number	
Stone County Board of Supervisors		730 230	
Group Name		Plan Code	
		004583	
		RX Bin Number	

Network Benefits

Office Visit: \$30
Specialist: \$30
Deductible: \$5,000
Family Deductible: \$10,000
Out-of-Pocket: \$6,500
Family Out-of-Pocket: \$13,000

RX Deductible: \$150
RX Category 1: \$15
RX Category 2: \$35
RX Category 3: \$75
RX Category 4: \$100

Members: If you need medical care outside of Mississippi, call the BlueCard® Program number to find a Network Provider.

Please call our Customer Support Team if you have questions or need additional information about your benefits, your medical claims or your prescription drug coverage.

Out-of-State Providers: File medical claims directly with your local Blue Cross and Blue Shield Plan. File dental claims directly with Blue Cross & Blue Shield of Mississippi. For information on eligibility and/or benefits, call the BlueCard® Program number.

This card is not a guarantee of coverage or eligibility. Please log into the BCBS of MS system or Mobile App to pull your individual medical ID card to confirm benefits and coverage.

Blue Cross & Blue Shield of Mississippi
3545 Lakeland Dr
Flowood, MS 3923
An independent licensee of the BlueCross and BlueShield Association.

www.bcbsms.com

Customer Support: 1-800-942-0278
Prescription Drugs: 1-800-551-5258
Provider Service: 1-800-222-8046
Precertification: 1-800-841-9659
Bluecard Program: 1-800-810-BLUE (2583)

Fox Everett GAP ID Card

Stone County Board of Supervisors

Fox Everett Mobile App

The mobile app name with Apple and Google is FoxEverett. This service is HIPAA compliant concerning patient privacy and gives online access to benefit information and services as well as a copy of your Fox Everett ID Card. Members are able to use their same desktop login and password information.

Download the app today!



Fox Everett
Apple App Store



Fox Everett
Google Play Store

		Plan Type: GAP
Member Name	<u>Unique found on your personal card</u>	
Stone County Board of Supervisors	ID Number	
Group Name	117	
Group Number		
Providers submit all claims electronically / Emdeon #64069		

RED Card - Payer Alliance

Eligibility

GAP Plan only covers services that apply to the Primary Health Plan deductible and coinsurance for network providers under the Primary Health Plan.

Services excluded under the Primary Health Plan, or which are not for non-network providers under the Primary Health Plan are not covered under the GAP Plan.

For claim inquiries, employee may call 877-476-6327 or 601-607-5518

Medical Claims Submission

Submit all Medical Claims to the Primary Group Health Plan first.

The Primary Plan will adjudicate the claims and provide an Explanation of Benefits (EOB) for this secondary GAP Plan. You will need to submit a claim to this GAP Plan.

Send your Primary EOB along with the original bill to:

Fox/Everett, a Division of Hub International
PO Box 6012
Ridgeland, MS 39158
EDI: Emdeon #64069

Fox/Everett will promptly process claim and pay directly to the provider assuming assignment of benefits has been made.

This card is not a guarantee of coverage or eligibility. Please log into the Fox Everett system or Mobile App to pull your individual ID card to confirm benefits and coverage.

For more information on how to use the Mobile App or file claims with the GAP plan, visit the following website.

<https://www.stonecountybosbenefits.com/medical-insurance-and-gap-plan>

MetLife Dental ID Card

Stone County Board of Supervisors



MetLife
Apple App Store



MetLife
Google Play Store

How are claims processed?

Dentists may submit your claims for you which means you have little or no paperwork. You can track your claims online and even receive email alerts when a claim has been processed. If you need a claim form, visit www.metlife.com/dental or request one by calling 1 800 GET-MET8 (1-800-438-6388) or for Alt ID 1-866-832-5756.

Can I get an estimate of what my out-of-pocket expenses will be before receiving a service?

Yes. You can ask for a pretreatment estimate. Your general dentist or specialist usually sends MetLife a plan for your care and requests an estimate of benefits. The estimate helps you prepare for the cost of dental services. We recommend that you request a pre-treatment estimate for services in excess of \$300. Simply have your dentist submit a request online at www.metdental.com or call 1-877-MET-DDS9. You and your dentist will receive a benefit estimate for most procedures while you are still in the office. Actual payments may vary depending upon plan maximums, deductibles, frequency limits and other conditions at time of payment.

		Network: PDP Plus
Employee Name	(SSN)	Employee ID:
Stone County Board of Supervisors		5779670
Group Name		Group #:
To confirm eligibility with participating providers, mention the network above and provide your name and date of birth.		

1-800-942-0854

- Virtually 24 hours a day, 7 days a week to confirm eligibility, order claim forms or request dentist directories
- Monday-Friday, 8 a.m. to 11 p.m., Eastern Time, to speak with a live customer service representative
- MetLife Dental Claims P.O. Box 981282 El Paso, TX 79998-1282
- For International Dental Travel Assistance call 1-312-356-5970 (collect)

This card is not a guarantee of coverage or eligibility.

MetLife Dental benefits are underwritten by Metropolitan Life Insurance Company, New York, NY.

Visit metlife.com/mybenefits to:

- Locate a participating dentist.
- Verify eligibility and plan design information.
- Review claim status and claim history for your entire family.
- View and print processed claims with one click.
- Obtain claims forms and educational information (including interactive risk assessment).
- Get instant answers to Frequently Asked Questions.

Find participating dentist at: metlife.com/dental
(Network: PDP Plus)

MetLife Vision ID Card

Stone County Board of Supervisors

Below is your Vision Identification Card, available for the subscriber only. While you're not required to present this card to your vision provider as proof of coverage or confirm your eligibility, you may print this page and present it to your vision provider at your next appointment.

MetLife Vision provides all vision providers with access to patient eligibility and benefit information online and via a dedicated vision provider toll-free number. All you need to do is notify your vision provider that you have a MetLife Vision plan when scheduling an appointment.

This card is not required for service and does not guarantee benefit eligibility. It is for use by MetLife Vision members. In the event of a conflict between this information and your organization's contract with MetLife Vision, the terms of the contract will prevail.

	 MetLife	Network: VSP Choice
Employee Name	Group #:	
Stone County Board of Supervisors	5779670	
Group Name		
To confirm eligibility with participating providers, mention the network above and provide your name and date of birth.		

Visit [mybenefits.metlife.com](https://www.metlife.com) to:

- Locate a participating eye doctor or print additional ID cards
- Review benefit information and past services
- Obtain claims forms and educational information

Submit out-of-network claims for VSP Choice to:

MetLife Vision Claims
PO Box 495918
Cincinnati, OH 45249

This card is not a guarantee of coverage or eligibility.

MetLife Vision benefits are underwritten by
Metropolitan Life Insurance Company, New York, NY.

Providers: Check eligibility through
www.metlife.com/vision or call 1-855-638-3931
(Network: VSP Choice)

Subscribers: 1-855-MET-EYE1 (1-855-638-3931)
TTD/TTY for the hearing impaired: 1-800-428-4833
We're available Mon – Sat, 9AM – 8PM ET.
IVR is available 24/7*