



ManhattanLife™

Standing By You. Since 1850.



Online Account Access - Employee Portal

Login

If you have not created a user account or login before, you will need to register as a new user.

1. Visit login page: clients.manhattanlife.com
2. Click "Register Now"
3. Complete each step to register

Dashboard

Once logged in, view a full list of your policies, beginning with each policy number followed by its basic details. Select a policy for complete details.

Policy Details

See your premium, payment frequency, riders on the policy, and payments. Additionally, view policy participants and access online forms and PDF form downloads.

Policy Assistance

Get help managing your policies with the contact information provided and view records of correspondence.

Employee / Member Services

- Member Customer Service –
 - 855-448-6982
 - VBCustomerCare@ManhattanLife.com
- Employee Portal: [-ManhattanLife Client Services](#)
- Access to policy numbers, basic plan details and full member certificate.
- Claims Methods –
 - Email: vbclaimssubmissions@manhattanlife.com
 - Fax: 1-502-405-7107
 - Mail: ManhattanLife, PO Box 926169 Houston, TX 77092
 - Telephonically: 855-448-6982 for wellness and maternity express claims.
 - Via online employee portal: www.Manhattanlife.com
 - Via mobile app – Easy Upload by ManhattanLife
- Link to ManhattanLife claim forms a:
[ManhattanLife > Employers > Group Products > Claim Forms](#)